



An experienced, retail focused testing team with the flexibility to manage one-off assignments through to fully outsourced testing solutions

Testing Services

Store Systems Testing

We cover all areas of in-store testing from Point of Sale through to HHTs, mobile POS, kiosks, self-service POS and back office systems. We understand developer specifications through to end-user requirements. Our testing team has real life retail experience so we can focus quickly on what will work in the live trading environment.

Web Testing

Online shoppers are intolerant of a poor online experience. Faults, confusing navigation and bugs can all impact a user's trust and turn them away from a website to a readily accessible competitor site. Our web testing experience allows retailers to get the customer experience right. We ensure that the correct focus is on usability, navigation and functionality, discovering issues and potential frustrations before shoppers do.

Performance Testing

Understanding the ability of store and web systems to cope with peak demand periods is pivotal to any retailer. PMC can create and test most demanding load and performance scenarios, providing confidence that systems can and will cope when retailers need them most, in the busy periods.

Accreditation

Accreditation is seen as a complex and time consuming process for retailers to complete. At PMC our trained testing team have a strong understanding of this process and an excellent track record of providing retailers with a simple, hassle-free and timely solution to accreditation from any acquirer.

Training

PMC can offer tailored training solutions, from workshops and classes, through to on-the-job coaching. All our trainers are experienced test practitioners. They use real life retail scenarios tailored to your organisation's needs, so you can be sure the learning will be effective in developing testing expertise.

Consultancy

With greater focus on cost and more demanding operating environments, organisations are looking for support and guidance to make the right commercial decisions. PMC has worked with many retailers to provide testing consultancy on a broad range of topics. These include process improvement, test strategy development and review through to developing best practice test policies and procedures. We also provide consultancy on start-up test environments and resourcing analysis.

Other Services

If your requirements don't fall within our core services, then we can tailor a service to fit your needs. Our experienced team has delivered bespoke projects for retail clients across a range of business areas.



Benefits

- Track record of delivery
- Retail focused
- Flexible resource solutions
- Cost effective
- Advanced testing lab