



Technical consultants that can speak your retail language

Application Architecture - Technical Blueprints - Architecture Review - Product Assessments - Gold Builds

Technical Consultancy

Overview

With your mission critical retail systems, we know how important it is that they are 100% operational 100% of the time. We also understand the business benefits to be gained from having your estate running at peak performance levels, and the long term improvements that can be achieved through technology enhancement.

At PMC we have vast experience of working collaboratively with retailers on technical challenges, providing fit for purpose solutions that deliver service or cost benefits.

Our people

Our technical consultants have many years of retail experience, gained from within both retail and supplier environments. They are retail systems experts, and can talk the language of retail. Importantly they present complex technical issues or challenges in a way that our clients can easily understand.

Our focus on the retail market means that our consultants hit the ground running, and provide pragmatic retail strategies, blueprints and solutions keeping your issues, constraints and drivers front of mind. We understand that for your key retail systems that you want experienced staff, who've been there previously. We also appreciate each client is different, so our approach is always based on best fit for each client's specific scenario.

Architectural Services

PMC technical consultants operate at an architecture level to help you work out the application landscape and technical platforms you need to support your business, and how to deploy them within the budget you can afford.

We ensure the technology you deploy is fit for purpose, that it's sized adequately to meet your current business needs, with the correct roadmap in place to meet the longer term needs as they evolve and deliver the benefits.

Our technical consultants work with you to help you understand the key technical trends and the opportunities to use new technology effectively. We help retailers understand the opportunities and implications of RFID, PCI (Payment Card Industry Standard) Chip & PIN, SOA and many other technology issues. We help you understand the implications of compliance - not just the technical impact but its effect on your people and your business.

Gold Build Services

Creating repeatable server and workstation imaging takes time, effort and experience. Whether you outsource this problem or create a repeatable process for your own team, we can help reduce the risk and cost of managing this key component of your estate.

We can deliver multiple Epos Gold Build solutions from scratch, or we can build on or independently test the Gold Build strategy currently in place, across a range of vendors. Whether as a one-off or on an annuity basis, we can reduce your risk of working with an inconsistent estate.

Independent Product Assessment

Our expertise allows PMC to provide guidance to clients to support purchasing decisions. We can assess products and services to review risk areas, presenting back our findings.

UK-Indian Blended Services

Our retail-experienced technical team is based both in the UK and India. They work together seamlessly to deliver quality solutions, cost effectively.

→ Benefits

- ❖ Real world application and infrastructure experience
- ❖ Experienced technical team
- ❖ Pragmatic, cost effective approach
- ❖ UK-Indian Retail experience